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December 21, 2020

Dear Customers, Suppliers, and Interested Parties:

Re: Update on Temporary Plant Closure and Recovery

As 2020 has been such an impossible year for so many, we plan to postpone and celebrate our holidays in January; however, we would be remiss if we do not send Holiday greetings to all of you, and we wish you a Happy New Year! We hope that 2021 is a record-breaking year for everyone, as we all need relief from the struggles, we have all experienced in 2020.

We finally see some light at the end of the proverbial tunnel. Our team is beginning to gain some headway, our Covid-19 positivity rate capped at 53%, and with no new cases. A few team members are still recuperating at home, some members are on the mend, and our one member remains in critical condition; we know it will take a bit for him to recover; thus, we are praying that he returns to us soon.

The number of returning members post-virus continues to increase daily in most departments. Overall, our manufacturing rate is approximately 92%, a 12% improvement over last week. The paint team is now at 80%, a 20% improvement from the past few weeks. We are pleased that the assembly team is now at 91%, an 18% improvement over last week. Many team members are now cross-trained in areas not previously tried; I am so encouraged by our team.

We continue to have challenges in both shipping/receiving and our fleet department; however, expect full staff following the New Year.

We believe that we may be back to our full potential early to mid-January. We continue to examine conditions daily to serve our customers best. We are keeping our eyes on the future; we will get through this together.

Thank you for the outpouring of well-wishes, prayers, and support during this unbelievable experience. Your care and concern are vital to us.

Sincerely,

A handwritten signature in blue ink, appearing to read "Debi Davis", with a stylized flourish at the end.

Debi Davis
Chairman and CEO