

# Customer Satisfaction Survey



Name \_\_\_\_\_ Address \_\_\_\_\_  
Company \_\_\_\_\_  
Phone \_\_\_\_\_  
E-mail \_\_\_\_\_ P.O. Number \_\_\_\_\_  
Date \_\_\_\_\_ SEI Part Number(s) \_\_\_\_\_

1. On a scale of 0-10, how likely are you to recommend Scott Engineering, Inc. (SEI) to others?

1  2  3  4  5  6  7  8  9  10

Were (are) you satisfied with:

	Very Satisfied	Satisfied	Unsatisfied
2. The sales process?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The technical support level?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The fulfilment of agreed date?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The products and/or services quality?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The documentation quality?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The fulfilment of the purchase order requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The overall performance of SEI?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Yours reservations, comments and recommendations: